



Patient Financial Responsibility Policy

The New England Center for Anxiety is pleased to provide mental health services at this location. Each patient is legally responsible for all charges in connection with treatment provided by The New England Center for Anxiety. Depending on your insurance, you may be responsible for a portion of the charges associated with these services. All payments, including copays and deductibles, are due at the time of session. For our divorced families, whoever accompanies the child for treatment will be financially responsible for the session.

Participating Insurances

The New England Center for Anxiety participates in a number of insurance plans in the area. We will file a claim on your behalf and accept contracted payments. **It is important to note that each patient is responsible to understand his/her benefit plan and for payment of any plan deductible, co-insurance and co-payments (out of pocket expenses) associated with the services rendered. It is strongly recommended that you contact your health insurance carrier in advance of the first appointment to determine the details of your coverage, specifically if you have a deductible.** Instructions for questions to ask your insurance company can be found on the following page. You are also responsible for services your medical insurance does not cover or that are determined by your insurer to be medically unnecessary.

Non-Participating Insurance (Out of Network)

If The New England Center for Anxiety does not participate in your insurance plan, you will be responsible for charges identified by your insurance carrier as Patient Liability.

No Health Insurance

If you are uninsured or are not using your insurance benefits, you are expected to pay for services provided.

Phone Calls

Phone calls with your therapist or on your behalf (e.g., to teachers, school social workers, etc.) lasting longer than 5 minutes will be charged to you at a rate of \$25 per each 6-15-minute increment. For example, phone calls 16-30 minutes will be billed at \$50. Phone calls cannot be covered by insurance. There will be no charge for a phone call that is 5 minutes or less.

