



Patient Financial Responsibility Policy

The New England Center for Anxiety is pleased to provide mental health services at this location. Each patient is legally responsible for all charges in connection with treatment provided by The New England Center for Anxiety. Depending on your insurance, you may be responsible for a portion of the charges associated with these services. All payments, including copays and deductibles, are due at the time of session. For our divorced families, whoever accompanies the child for treatment will be financially responsible for the session.

Participating Insurances

The New England Center for Anxiety participates in a number of insurance plans in the area. We will file a claim on your behalf and accept contracted payments. **It is important to note that each patient is responsible to understand his/her benefit plan and for payment of any plan deductible, co-insurance and co-payments (out of pocket expenses) associated with the services rendered. It is strongly recommended that you contact your health insurance carrier in advance of the first appointment to determine the details of your coverage, specifically if you have a deductible.** Instructions for questions to ask your insurance company can be found on the following page. You are also responsible for services your medical insurance does not cover or that are determined by your insurer to be medically unnecessary.

Non-Participating Insurance (Out of Network)

If The New England Center for Anxiety does not participate in your insurance plan, you will be responsible for charges identified by your insurance carrier as Patient Liability.

No Health Insurance

If you are uninsured or are not using your insurance benefits, you are expected to pay for services provided.

Employee Assistance Program (EAP) Benefits for Therapy Sessions

Clients intending to use their Employee Assistance Program (EAP) benefits for therapy sessions at the New England Center for Anxiety are required to notify us of their eligibility and intent to use these benefits prior to their first scheduled appointment. This notification is crucial for the administrative processing and verification of EAP benefits to ensure coverage for the therapy sessions. Failure to notify the New England Center for Anxiety of intent to use EAP benefits prior to the first therapy session will result in the client being responsible for the full cost of any therapy

